

# GUIDE TO CITY SERVICES

Area Code for Corpus Christi is 361

## AIRPORT

Administration 289-0171

## ANIMAL CARE

General Information 826-2489

Barking Dogs 886-2530

Dead Animals 826-2489

After 5:00 Emergency Only 886-2600

## BUILDING INSPECTIONS

Permits/Inspections 826-3240

- Electrical
- Plumbing
- Building
- Construction
- Mechanical
- Signs
- Driveways

## **CITY**

Council / City Secretary 826-3105

- Boards / Commissions
- Elections
- Live & On Demand Video Streaming

City Manager 826-3220

Customer Service Center 826-2489

## CODE ENFORCEMENT

826-2489

- Abandoned Vehicles
- Enforcement of Signs
- High Weeds
- Zoning Violations
- Substandard Housing
- Trash
- Vacant / Occupied Lots

## CUSTOMER CALL CENTER

826-2489

## DEVELOPMENT SERVICES

826-3240

## ONLINE SERVICE CENTER

826-4090

- Online Forms, Applications, Payments, Registrations
- FAQs, Service Requests, Questions and Comments

## EMERGENCY MANAGEMENT

Administration 826-1100

## **EMERGENCY MEDICAL SERVICES (EMS)**

Administration 826-3900

Billing 826-3942

## ENGINEERING

826-3500

- City Construction Projects
- Drainage Improvements

Traffic Signs	826-2489
Lights / Traffic Signals	826-2489
Traffic Signal Problems	826-2489
After 7 PM Weekends & Holidays	886-2600

### ENVIRONMENTAL PROGRAMS

Administration	826-4066
Air Quality	826-4066
Water / WW / Storm Water	826-4066
Solid Waste / Haz Mat	826-4066

### FINANCIAL SERVICES

Administration	826-3160
Accounts Payable	826-3668
Central Cashiering	826-3343

### FIRE

Administration	826-3900
Fire Prevention	826-3930
- Inspections	- Permits
Fire Suppressions Headquarters	826-3900
Local Emergency Planning Committee (LEPC)	826-3960

### GAS

Administration	885-6900
Gas Leaks	826-2489
New Services	826-2489
Gas Lights & Grills / Rebates	885-6922
Gas Supply	885-6900
Call Before You Dig	1-800-344-8377
Petroleum Inspection	826-3961
Fueling Services	885-6900

### HEALTH

General Information	826-7200
Breast & Cervical Cancer Services	826-7287
<u>Vital Records</u>	826-7229
WIC	826-1355
Immunization Clinic	826-7238
TB Control	826-7247
Food Safety / Sanitation / Adult Care Facilities	826-7273
- <u>Complaints</u>	- Food Handlers Cards
- <u>Food Manager Permits</u>	

<b><u>HOUSING &amp; COMMUNITY DEVELOPMENT</u></b>	826-3044
- Low Income Aid - Relocation Assistance	
<b><u>HUMAN RELATIONS</u></b>	826-3190
Discrimination Complaints / Info	
<b><u>HUMAN RESOURCES (employment)</u></b>	826-3300
- Health Benefits	
- <u>Jobs</u>	
<b><u>LIBRARIES</u></b>	826-7000
<b><u>MARINA</u></b>	826-3980
<b><u>MAYOR'S OFFICE</u></b>	826-3100
<b><u>MUNICIPAL COURT</u></b>	886-2500
<u>Judicial Department</u>	886-2500
Prosecutor's Office	886-2530
<b><u>MUSEUM</u></b>	826-4650
<b><u>PARKS &amp; RECREATION</u></b>	
Administration	826-3461
<u>Golf Courses</u>	
Gabe Lozano	826-8016
Oso Golf Course	826-8011
<u>Recreation Centers</u>	826-3461
Joe Garza	882-1408
Lindale	855-0392
Oak Park	883-3912
Oso	991-3700
Solomon Coles	884-9552
<u>Senior Community Services</u>	826-3150
Meals on Wheels	826-3150
<u>Senior Citizen Centers</u>	
Broadmoor	826-3138
Ethel Eyerly	826-2330
Garden Center	980-9354
Greenwood	826-1368
Lindale	854-4508
Northwest	241-3956
Oveal Williams	826-2305
Zavala	826-3099
<u>Tennis Centers</u>	
H.E.B. Tennis Center	882-6013
Al Kruse Tennis Center	883-6942

**PERMITS (OTHER)**

<b><u>PERMITS-DEVELOPMENT SERVICES</u></b>	826-3240
Peddler	
Commercial Solicitor	
Itinerant Merchant	
Coin-operated Amusement Machines	
Interstate Commerce Registration	
<b><u>PERMITS-PARKS &amp; RECREATION</u></b>	826-3417
Inflatable Games in City Parks/Park Facilities	
Pony Ride in City Parks/Park Facilities	
Petting Zoo in City Parks/Park Facilities	
Special Event Agreement & Permit Form	
Use of Alcohol in City Park/Park Facility	
Indemnity Form	
<b><u>PERMITS-TRAFFIC/STREETS</u></b>	
Neighborhood Event	
Parade Permit	
ROW	
Special Event - Temporary Street Closure	
<b>PLANNING &amp; DEVELOPMENT</b>	
<a href="#">Zoning Info / Applications</a>	826-3240
<a href="#">Platting</a>	826-3240
<b><u>POLICE</u></b>	886-2600
<a href="#">Administration</a>	886-2615
<a href="#">Burglar Alarm Permits</a>	886-2739/877-413-8308
<a href="#">Citizen Programs</a>	886-2568
Criminal Investigators	886-2840
<a href="#">Crime Stoppers</a>	888-TIPS
<a href="#">Noise Complaints</a>	886-2600
Red Light Camera Tickets	887-0481
Taxicab Permits	826-3558
<a href="#">Vehicle Impound</a>	826-1996
<b><u>PUBLIC INFORMATION</u></b>	826-3211
<b><u>PURCHASING</u></b>	826-3160
- Bid Information	- Supplier Packet
<b>RENTAL FACILITIES</b>	
<a href="#">Convention Center / American Bank Center</a>	826-4100
Multicultural Center (Heritage Park)	826-3410
<a href="#">Museum</a>	826-4664
<b>RISK MANAGEMENT</b>	826-3680
<b><u>STORM WATER</u></b>	826-2489
After 7 PM Weekends & Holidays	885-6942

- Major/Minor Drainage Ditches
- Clogged Storm Drain
- Blowing of Grass Clippings
- Curb & Gutter
- Street Sweeping
- Flooding St. Alley

**STREET OPERATIONS**

Street Repairs 826-2489

**SOLID WASTE SERVICES**

Garbage / Heavy Brush / Recycling Collection and Schedules 826-2489

Illegal Dumping 826-2489

Brush Hotline 826-1969

[J.C. Elliott Transfer Station](#) 826-1631

[Cefe Valenzuela Landfill](#) 826-1631

Hauler Permit 826-1965

**TRAFFIC ENGINEERING**

- Sidewalk - Traffic Obstruction

- Request for Traffic Signs

Visual Obstruction 826-2489

Street Lamps Outage 826-2489

Request for Signal Problems 826-2489

Neighborhood / School Signs 826-2489

**UTILITIES BILLING**

Gas, Water, Wastewater Services 826-2489

- Customer Service / Billing / Credit & Collections

Taps 826-3240

**VECTOR CONTROL**

- Mosquito Control / Honeybee Control

After Hours 911

**WASTEWATER**

Sewer Clog / Backup / Overflow 826-2489

Odor Complaints 826-2489

After 7 PM Weekends & Holidays 885-6942

**WATER**

Main Line Repairs 826-2489

After 7 PM Weekends & Holidays 885-6942

**OTHER NUMBERS**

AEP / CPL Customer Service 1-877-373-4858

American Bank Center 826-4100

[Better Business Bureau](#) 852-4949

Border Patrol / US Customs	879-4400
<u>Chamber of Commerce</u>	881-1800
<u>Convention &amp; Visitors Bureau</u>	881-1888
Corpus Christi Housing Authority	889-3300
Department of Public Work	888-0490
Economic Development Corp	882-7448
<u>Education Service Center</u>	561-8400
Federal Courthouse	888-3142
<u>Grande Communications</u>	334-4600
IRS	903-1919
<u>MHMR</u>	886-6900
Main Post Office	886-2236
Metro Ministries	887-0151
<u>National Weather Service</u>	289-1861
Nueces Co. Appraisal District	881-9978
Nueces Co. Courthouse	888-0111
- Auto License Dept	888-0230
- District Attorney	888-0410
- Jail	887-2300
Nueces Co. Juvenile Court	855-7303
Nueces Co. Tax Assessor	888-0230
Nueces Co. Voter Registration	888-0404
<u>Port of Corpus Christi Authority</u>	882-5633
Public Utility Commission	1-888-782-8477
Regional Transportation Authority	883-2287
Bus Route Information	289-2600
Social Security Office	1-866-613-2859
Tx Attorney General's Office	851-5024
Tx Dept of Human Services	
- 4410 Dillon Lane	857-8060
- 5155 Flynn Parkway	855-9924
Tx Dept of Public Safety	698-5625
- Drivers License Division	698-5625
Tx Dept of Transportation	808-2300
- Expressways & Underpass Areas	
Tx Dept of Protective & Regulatory Srv.	512-438-5948
Tx Electric Choice	1-866-797-4839
- email: <a href="mailto:info@powertochoose.org">info@powertochoose.org</a>	
Tx Division of Emer. Management	512-424-2208

<u>Texas State Aquarium</u>	881-1200
Time Warner Communications	877-830-5629
U.S. Federal Courthouse	888-3142
<u>USS Lexington</u>	888-4873

**AREA SCHOOL DISTRICTS**

Calallen ISD	242-5600
<u>Corpus Christi ISD</u>	886-9200
Flour Bluff ISD	694-9200
<u>Tuloso Midway ISD</u>	903-6400
West Oso ISD	806-5900